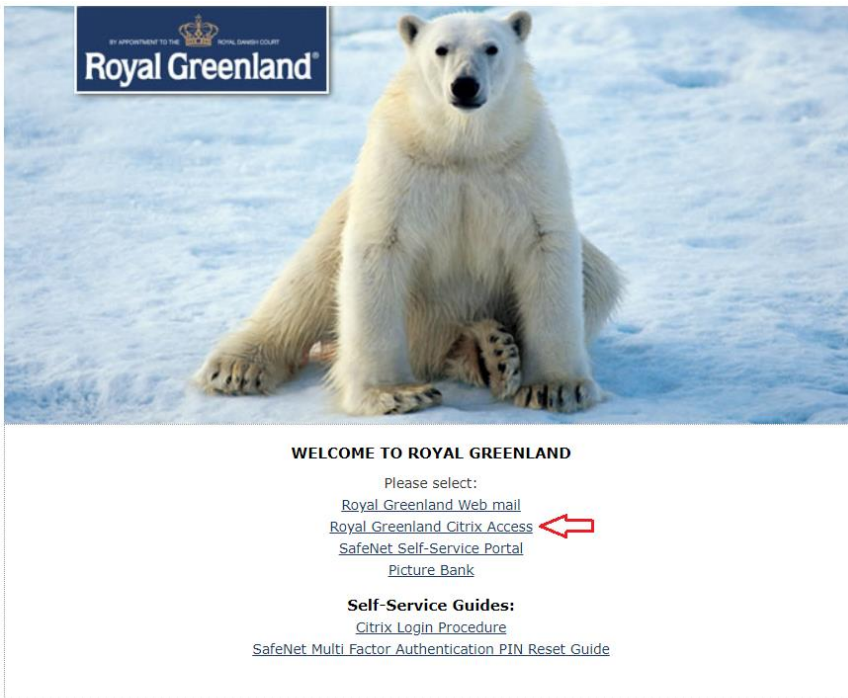


Royal Greenland Citrix Access

Note: Please note that this procedure is only for external users accessing Citrix from outside and not for internal users.

1. Open the URL <http://access.rgon.net/> and click on **Royal Greenland Citrix Access** as shown in the below screenshot.



Any issues? Please contact: servicedesk@royalgreenland.com

2. You will be redirected to Citrix login page.
Please enter your login credentials and click on Log on.



3. Now you will receive an OTP to your registered email like below.

Secu Multi Factor Authentication Email to SMS Message



SafeNet Authentication Server <noreply@safenetid.com>

Today, 6:39 AM

Citrix Test Account

Secu Multi Factor Authentication
TokenCode: 963145
Next OTP will be your PIN + TokenCode

Please note down the **Token Code** that you received on your email.

Enter the passcode in the below screenshot as **PIN + TokenCode**. After successful login you will get the Citrix published applications.

PIN: A new random PIN is generated and sent to your registered email on 13th April, 2019. If you haven't received please contact service desk.

If you want to reset your PIN number, please check [SafeNet Multi Factor Authentication PIN Reset Guide](#).

Two-Factor Authentication

The authentication system requires additional information. Enter the information and click OK to continue.

Please respond to the challenge: SMS
challenge sent to mobile device.

OK

Cancel

CITRIX